



User Manual & Guide for Letter of Good Standing (LOGS)

**MEDICAL REGISTER INFORMATION AND TECHNICAL SYSTEM
(MERITS)**

WHAT IS LOGS?

- It is an exchange of information on doctors between Medical Regulatory Authorities
- It is a Certificate of good conduct for medical practitioners registered with the Malaysian Medical Council (MMC) under the Medical Act 1971.
- It is sent to overseas regulators and employers.

WHAT IS LOGS?

- It shows, at the time of issuance, any restrictions on the doctor's practice.
- Is a statement that the practitioner was not disqualified, suspended or prohibited from practicing medicine and not have disciplinary action taken or/at present against them.
- It is only sent directly to another appropriate body:
 - for example, Foreign Medical Councils / Professional Licensing Bodies

LOGS Fee Schedule

Service	Fee (RM)
Application for Letter of Good Standing	RM500.00
Application for a copy of LOGS	RM200.00
Registered Post	RM20.00
Courier Services	Practitioner may make the necessary arrangements for delivery by courier services

To register an account on MeRITS for 1st time user

#1: Log on to online application portal:
meritsmmc.moh.gov.my



The screenshot shows the homepage of the Medical Register Information and Technical System (MeRITS). The header is blue and contains the Malaysian Medical Council logo on the left, the text "Medical Register Information and Technical System (MeRITS)" in the center, and navigation links "Login", "Register", and "Search Registered Doctor" on the right. Below the header, there is a blue button labeled "Manual for Renewing APC". The main content area features a dark blue background with a geometric pattern of blue lines and dots. On the right side of this area, there is the Malaysian coat of arms and the Malaysian Medical Council logo, with the tagline "Trusted Doctors, Happy Patients" below them. The central text reads "WELCOME TO MeRITS". Below this, there is a section for contact information: "For any enquiries regarding your application, kindly contact the respective units via Whatsapp (message ONLY) as below:". This is followed by a table of contact numbers for various units: APC, Provisional, Full (Malaysian), Full (Foreigner) / IPC, Ethics, and COGS. At the bottom, it says "or via email at admin.mmc@moh.gov.my".

Medical Register Information and Technical System (MeRITS)

Login Register Search Registered Doctor

Manual for Renewing APC

Trusted Doctors, Happy Patients

WELCOME TO MeRITS

For any enquiries regarding your application, kindly contact the respective units via Whatsapp (message ONLY) as below:

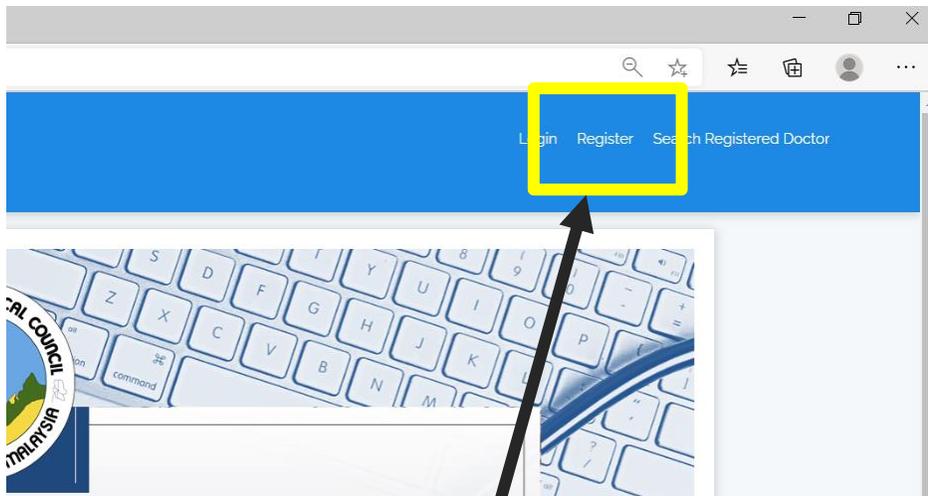
APC	: 016-3261751	Full (Foreigner) / IPC	: 016-3269354
Provisional	: 016-3264985	Ethics	: 016-3264763
Full (Malaysian)	: 016-3268542	COGS	: 016-3267024

or via email at admin.mmc@moh.gov.my

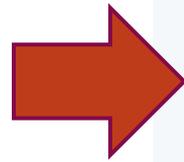
MeRITS HOMEPAGE

To register an account on MeRITS for 1st time user

#2: To register



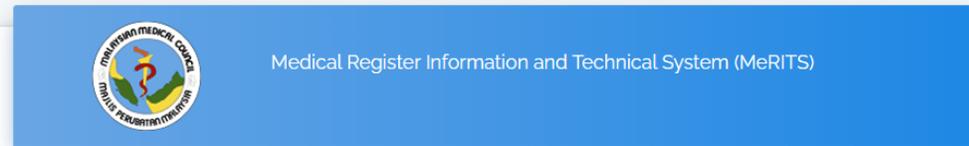
Click "Register"



Select an identification method and click submit

To register an account on MeRITS for 1st time user

#2: To register

This is a screenshot of a verification form. It has a yellow border. At the top, there is a dropdown menu labeled 'Type of Identification' with 'New Identification Card' selected. Below it is a text input field labeled 'Identification Number'. At the bottom of the form are two buttons: a blue 'Verify' button with a checkmark icon and a red 'Cancel' button with a left-pointing arrow icon.

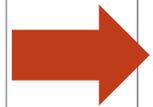
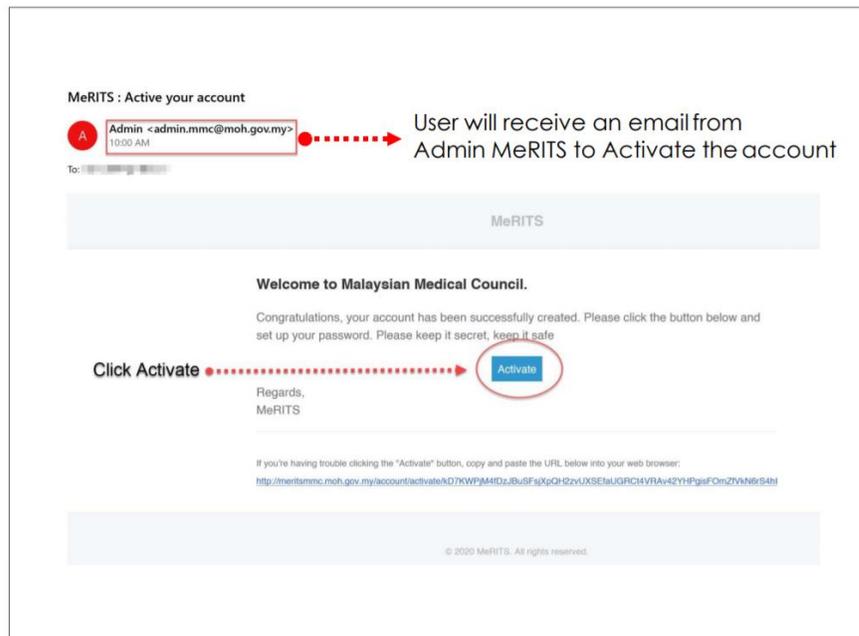
Fill in the identification number and click 'verify'

This is a screenshot of a registration form. It has a yellow border. At the top, there is a blue horizontal bar. Below it, the text 'Full Name' is followed by 'RASHDAN SHAFAWI BIN RAMLI'. Below that, the text 'Identification Number' is followed by '900518-14-9903'. At the bottom, there is a text input field labeled 'Email' and a blue 'Submit' button with a right-pointing arrow icon.

Fill in a valid email address and click 'submit'. You will received our verification email

To register an account on MeRITS for 1st time user

#2: To register



Password

Email

Password
Mix of uppercase, lowercase letter and number

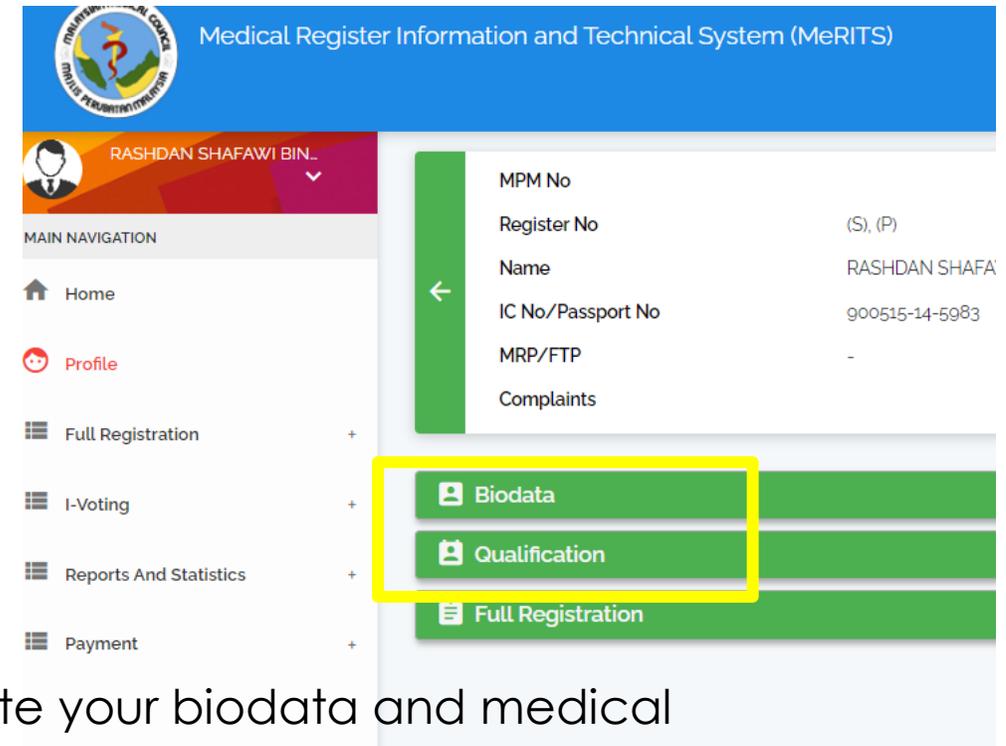
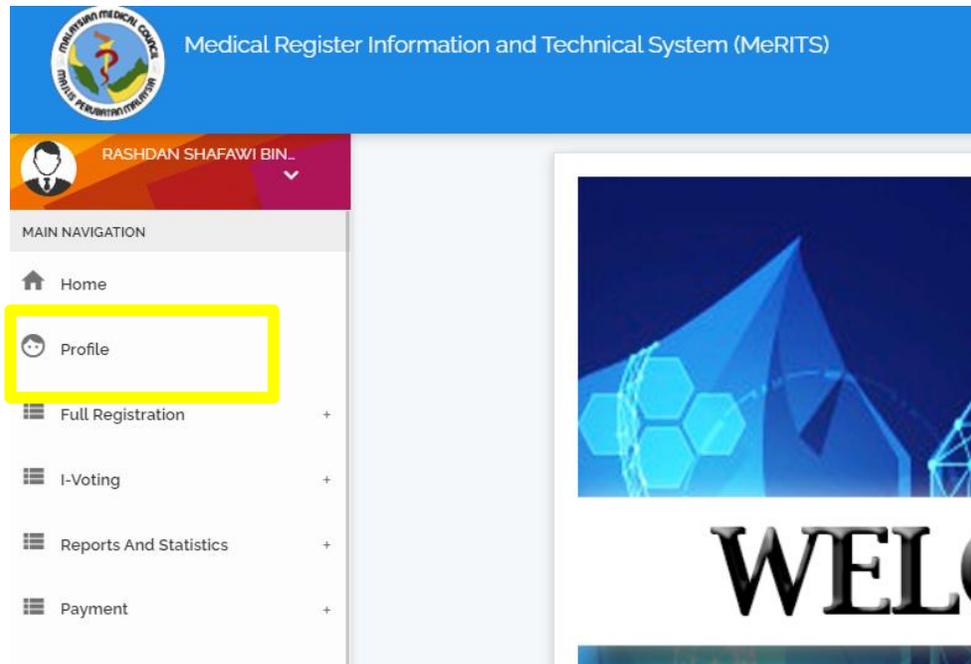
Confirm Password
Mix of uppercase, lowercase letter and number

[Save Password](#)

Click here after confirmed your password

To register an account on MeRITS for 1st time user

#3: Basic information and qualification



Click '**Profile**' tab and complete your biodata and medical qualification information

To register an account on MeRITS for 1st time user

#3: Basic information and qualification

MPM No	MPM
Register No	(S), (P)
Name	MUHAMMAD
IC No/Passport No	951027-

Biodata

Title	Tuan
Full Name	MUHAMMAD
Citizenship Status	Malaysian
New NRIC	951027-

Complete the basic information in the biodata tab and update the contact information: address, email and phone number

MPM No	MPM
Register No	
Name	
IC No/Passport No	

Biodata

Qualification

Basic Degree Recognition	Recognition
Country	MALAYSIA
University	UNIVERSITI TEKNOLOGI MARA (UiTM)
College	NO INFORMATION
Date of Passed Exam	
Date of Awarded Qualification	13-02-2020
Basic Qualification Name	BACHELOR OF MEDICINE AND BACHELOR OF SURGERY

Update data of passed exam. Strongly advised to keep the same date as date awarded qualification

- Biodata Please complete all fields 1 >
- Qualification 2 >
- Provisional Registration >
- Full Registration >
- Annual Practising Certificate (APC) >
- Temporary Practising Certificate (TPC) >
- Letter of Good Standing (LOGS) Now you may apply for LOGS 3 >
- Translation >

COMPLETE THE MODULE STEP BY STEP

After completing **BIODATA & QUALIFICATION** tab, other tabs will Appear



MAIN NAVIGATION

 Home

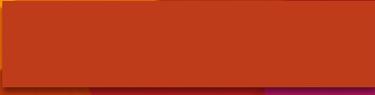
 Profile

 I-Voting

←

MPM No
Register No
Name
IC No/Passport No

-  Biodata >
-  Qualification >
-  Provisional Registration >
-  Full Registration >
-  Annual Practising Certificate (APC) >
-  Temporary Practising Certificate (TPC) >
-  Letter of Good Standing (LOGS) > **Click LOGS header 4**
-  Translation >



MAIN NAVIGATION

 Home

 Profile

 I-Voting

-  Biodata >
-  Qualification >
-  Provisional Registration >
-  Full Registration >
-  Annual Practising Certificate (APC) >
-  Temporary Practising Certificate (TPC) >
-  Letter of Good Standing (LOGS) >

 + Apply



Click Apply button and system will display Request Tab.

5

**MMC will not be held responsible should any complication arise*

 Translation >



Request

Document

Acknowledgement

I wish to apply and I need it by this date:



Insert date

6

Medical Council / Professional Licensing Authority:

Name of Medical Council / Professional Licensing Authority

7

Address:

Same as Personal Address

Address Medical Council / Professional Licensing Authority

8

(If you insist to hand it personally, please write your address above and kindly be informed that MMC will not be held responsible should any complications arise)

Shipping Method:

- By MMC via POS MALAYSIA(Registered)- RM 20 per delivery
- Arrange My Own Courier

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(MMC will not be held responsible should any complications arise)

Reason for application:

- Emigrating Country
- Return to own Country
- Overseas Studies/Training/Working
- Others

10

Choose the reason user apply for LOGS

Request Certificate True Copy

(Additional fee of RM200 will be charged)

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Save



Cancel

Click button to save all the information

List of mandatory documents

Document title	Action
Identity card or passport	Choose File No file chosen

Please upload mandatory documents (format PDF or JPEG, not more than 2GB)

List of Supporting Documents

Document title	Action
Offer Letter	Choose File No file chosen

Please upload the supporting documents if applicable

Please upload additional documents (format PDF or JPEG, not more than 2GB)



Additional Documents

+ Add New

Provisional registered MPs:

1. Verification and confirmation housemanship training in Malaysia hospital.
2. Offer letter form Ministry of Health (MOH).
3. Explanation letter why applying for COGS.
4. Resignation letter form MOH.

- I hereby declare that the particulars stated in this application are true and correct and the documents attached are original documents which relate to me. I further declare that immediately upon being provisionally registered, I shall engage in employment in a resident medical capacity in accordance with the provisions of section 13 (2) of the Medical Act and, immediately upon completion of such employment, in service in a medical capacity in the public service under section 13(3) of the Medical Act. I have not at any time been found guilty of an offence involving fraud, dishonesty or moral turpitude or an offence punishable with imprisonment (whether in itself only or in addition to or in lieu of a fine) for a term of two years or upward.
- If the information given is not true and false, results of the application can be withdraw by Malaysia Medical Council (MMC).



Click save button to submit the application



Tick the checkbox button to verify





MAIN NAVIGATION

Home

Profile

I-Voting

Letter of Good Standing (LOGS)

After submitting the application, system will reroute to the LOGS inbox

+ Apply

No.	Application Status	Application Date	Action
1	Approved	13-05-2019	
2	Reviewed	14-05-2019	
3	Approved	14-05-2019	
4	Reviewed	15-05-2019	
5	Approved	15-05-2019	
6	Waiting Payment	23-05-2019	

Status change seen here

Showing 1 to 6 of 6 entries

Kindly proceed to payment (Online Transfer or e-wallet Only)

First Previous Next Last

14

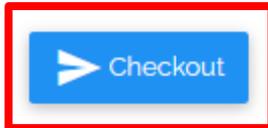
¹MMC will not be held responsible should any complication arise

Payment Summary

#	Item	Price	Total
1	LOGS	500.00	500.00
		Total	RM 500.00

Click checkout to proceed with payment

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Updated on 19/8/2020

Payment options are as below:

1. eWallet

OR

2. Online Banking

Simple, Convenient, Secure,



*iPay88 is Online Payment Service provided by Mobile88.Com Sdn. Bhd.

Available Payment Method:



Online Banking



eWallet

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Summary Of Transaction

Net Charges

Pay To

Malaysian Medical Council

Payment of

Letter of Good Standing

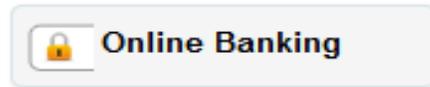
Reference No / Payment ID

Simple. Convenient. Secure.



*iPay88 is Online Payment Service provided by Mobile88.Com Sdn. Bhd.

Available Payment Method:



Click the payment method

Summary Of Transaction

Net Charges	MYR 1.0
Pay To	Malaysian Medical Council
Payment of	Letter of Good Standing
Reference No / Payment ID	R20

Touch 'n Go eWallet

Timeout in : 07:38

Learn more about [Touch 'n Go eWallet](#).



I have read & agreed to [iPay88 Privacy Statement](#).

Powered By :
mobile88.com



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Customer Careline: +60-3-2261 4668, 8.30 am - 6.00 pm (Mon - Fri) Email: support@ipay88.com.my

1. eWallet

Payment Detail

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Scan the QR Code



Pay with your Touch 'n Go eWallet!

1. Download and register for the Touch 'n Go eWallet app if you haven't. If you have, launch your TNG eWallet app
2. Tap on the "Scan" icon
3. Scan the QR code here and complete the payment!

RM

QR Code will expire in **35s**

✓ 601****6752 **SCAN SUCCESS**

✓ Your payments will be processed in a safe and secured environment!

Order Summary

Payment to: Malaysian Medical Council
Transaction No.: 202008192112128001101
71520903306990
Order Info: Letter of Good Standing

Total:

Get the App:



Payment Result



Successful Payment!

You will be redirected to merchant's page in 0s...

[< Return to Merchant](#)

Get the App:



2. Online banking

Simple, Convenient, Secure.



*iPay88 is Online Payment Service provided by Mobile88.Com Sdn. Bhd.

Available Payment Method:



Online Banking



eWallet

Summary Of Transaction

Net Charges	MYR 1.00
Pay To	Malaysian Medical Council
Payment of	Translation
Reference No / Payment ID	R20036900 / T024247611620

Internet Banking

Timeout: 07:50

Individual Account

Bank Islam

By Clicking on the "Proceed" button below, you agree to FPX's [Terms and Conditions](#).

» Proceed

Cancel



 **FPX**
Pay with Online Banking

iPay88.com © 2006 - 2020. All Rights Reserved.

Customer Careline: +60-3-2261 4668, 8.30 am - 6.00 pm (Mon - Fri) Email: support@ipay88.com.my

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Payment Summary

System will display payment summary to inform medical practitioner about the total amount that medical practitioner needs to pay.

Item	Price	Quantity	Totals
Letter of Good Standing	RM 500	1	RM 500
Certified True Copy - Letter of Good Standing:	RM 200	-	RM 200
		Subtotal	RM 900
		Shipping	RM 20
		Total	RM 920

Payment Method:



MIGS Payment Gateway

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Tick at the checkbox to proceed with the payment online

I hereby certify to proceed with payment online & aware there's no payment on behalf made by my institution / organization / third party for this application

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Click button save to make a payment

Letter of Good Standing (LOGS)

+ Apply

No.	Application Status	Application Date	Action
1	Approved	13-05-2019	 
2	Reviewed	14-05-2019	 

Your application has been submitted to our Officers for Review

Click to view the application that has been submitted

All applications will be processed within fourteen (14) working days.

Letter of Good Standing Application

Applicant Details

MPM No

Register No

Name

IC No/Passport No



The completed application form will be displayed

Letter of Good Standing

I wish to apply and I need it by this date:

20-05-2019

Medical Council / Professional Licensing Authority:

Singapore Medical Council

Address:

Building wewew

123456

123456

Shipping Method:

MMC Courier Service

Reason for application:

Belajar Luar Negara/ Latihan/Bekerja : BAHRAIN

**25**

**Click Print to secure the
hardcopy if needed**

+ Apply

No.	Application Status	Application Date	Action
1	Approved	20-02-2020	  

25

Showing 1 to 1 of 1 entries

First Previous Next Last

MMC will not be held responsible should any complication arise

When the application has been reviewed by our officers, the status will change to **Approved and is ready for printing**

- Click **View button (blue magnifying glass icon)** to view the request form
- Click **Receipt (orange printer icon)** for Print and View the receipt
- Click **Print (green printer icon)** to Download and Print the certificate



MAJLIS PERUBATAN MALAYSIA
(MALAYSIAN MEDICAL COUNCIL)
Kementerian Kesihatan Malaysia
(Ministry Of Health Malaysia)
BLDQ B, ARAS BAWAH
JALAN CENDERASARI
60690 KUALA LUMPUR

Cover letter

Tel : 03 - 2691 2171
Faks : 03 - 2693 8569 / 03-2691 2937
Email : admin.mmc@moh.gov.my
Laman Sesawang : <http://www.mmc.gov.my>

Our Reference: () dlm MPM
Date: 27 July 2020

Irish Medical Council
Kingram House,
Kingram Place,
Dublin 2 XY88
Ireland

Dear Sir/Madam,

CERTIFICATE OF GOOD STANDING

The above matter is hereby referred.

- Enclosed herewith is the document issued by the Malaysian Medical Council for **Dr.** (NRIC no. :).
- I confirm that all the details contained in the said document are correct and accurate.
- Please feel free to contact us should you have any queries.

Thank you.

Yours truly,


(DATO' DR. MOHD KHAIRI BIN YAKUB)
Chief Executive Officer
Malaysian Medical Council

c.c Dr.

(Sila catatkan rujukan surat ini apabila menjawab)

Certificate of Good Standing

000421/2020

CERTIFICATE OF GOOD STANDING

This is to certify that the person named below :

Name:

NRIC or Passport No:

is registered to practice medicine in Malaysia
in accordance with Section 14 of the Medical Act 1971 on a

FULL REGISTRATION

Registration No. :

Date of Registration :

I further certify that no disciplinary action has been taken, and no disciplinary proceedings are at present in progress or contemplated, under the Medical Act 1971 against the practitioner named above in relation to his/her professional/ethical conduct or fitness to practice and that his/her name appears in the Council's Register as at this date.


(DATO' DR. MOHD KHAIRI BIN YAKUB)
Chief Executive Officer
Malaysian Medical Council

Date this day of :



*(Note : This certificate is only valid for period of **THREE MONTHS** from the date thereof and if it carries the **SEAL** (imprint) of the Malaysian Medical Council.)

THANK YOU

